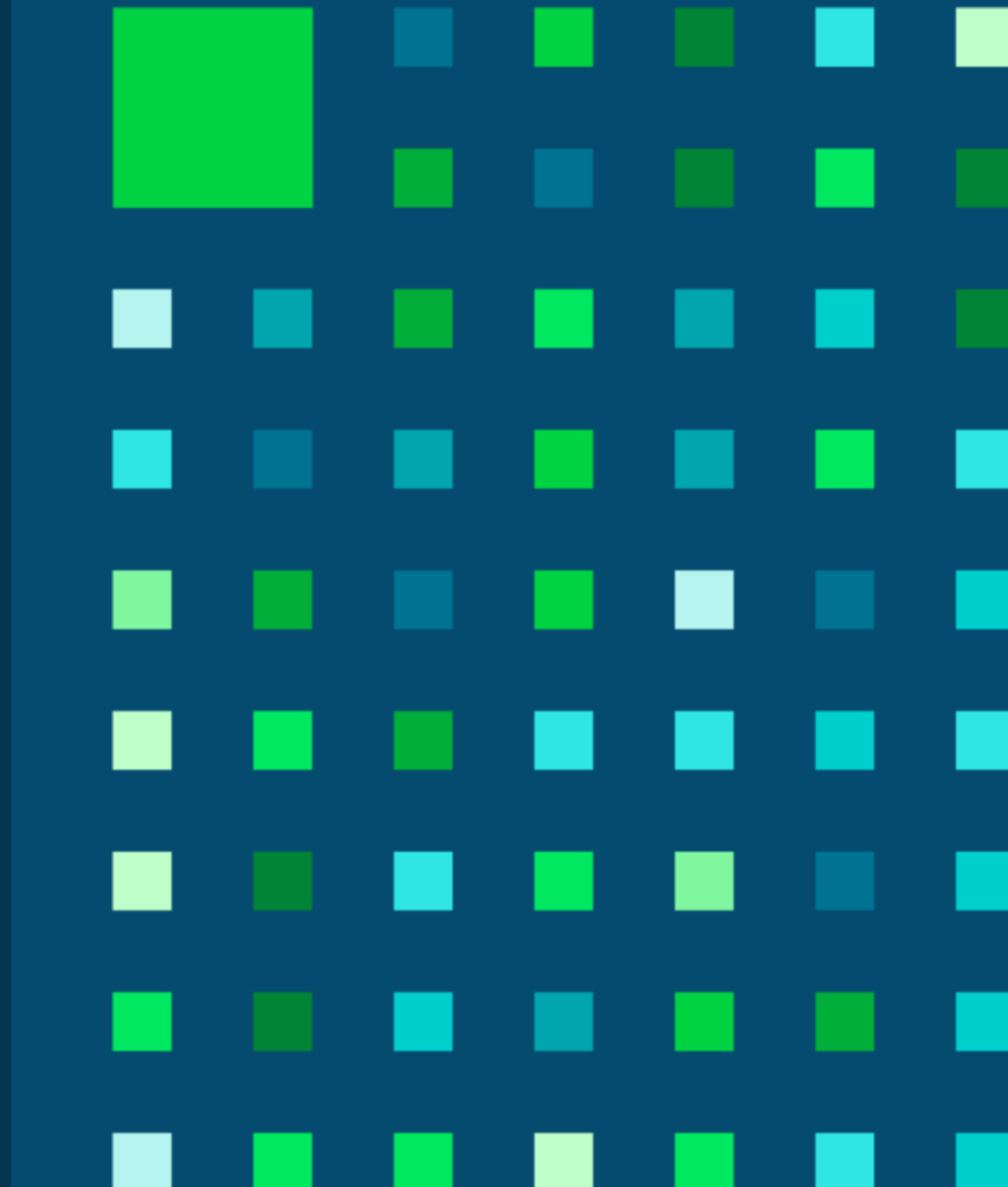
eBay Connect 2020

Managed Payments API Overview

June 2020



eBay Connect 2020
Agenda

Managed Payments Journey

Account API

Listings & Business Policies

Orders

Finances API & Trading: Account API

Post Transaction

Q & A

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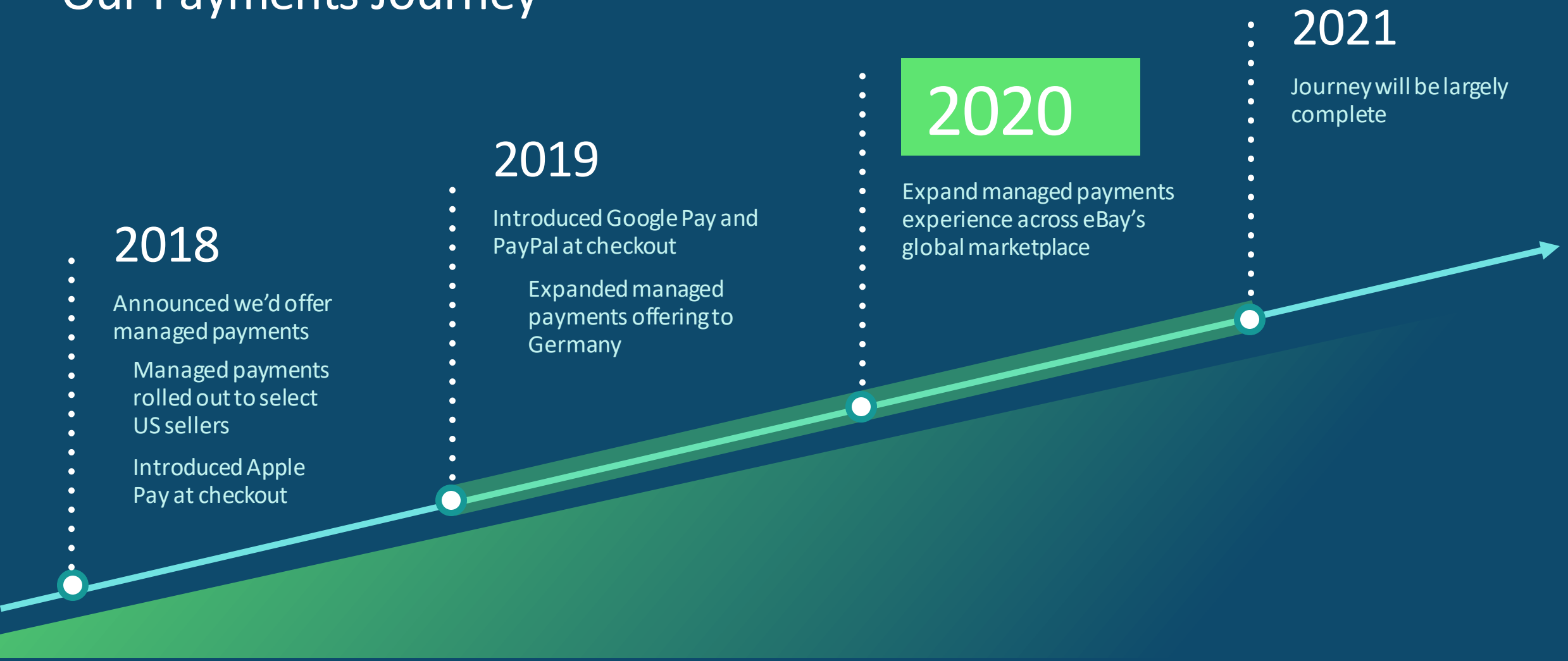
Our Payments Journey



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Account API

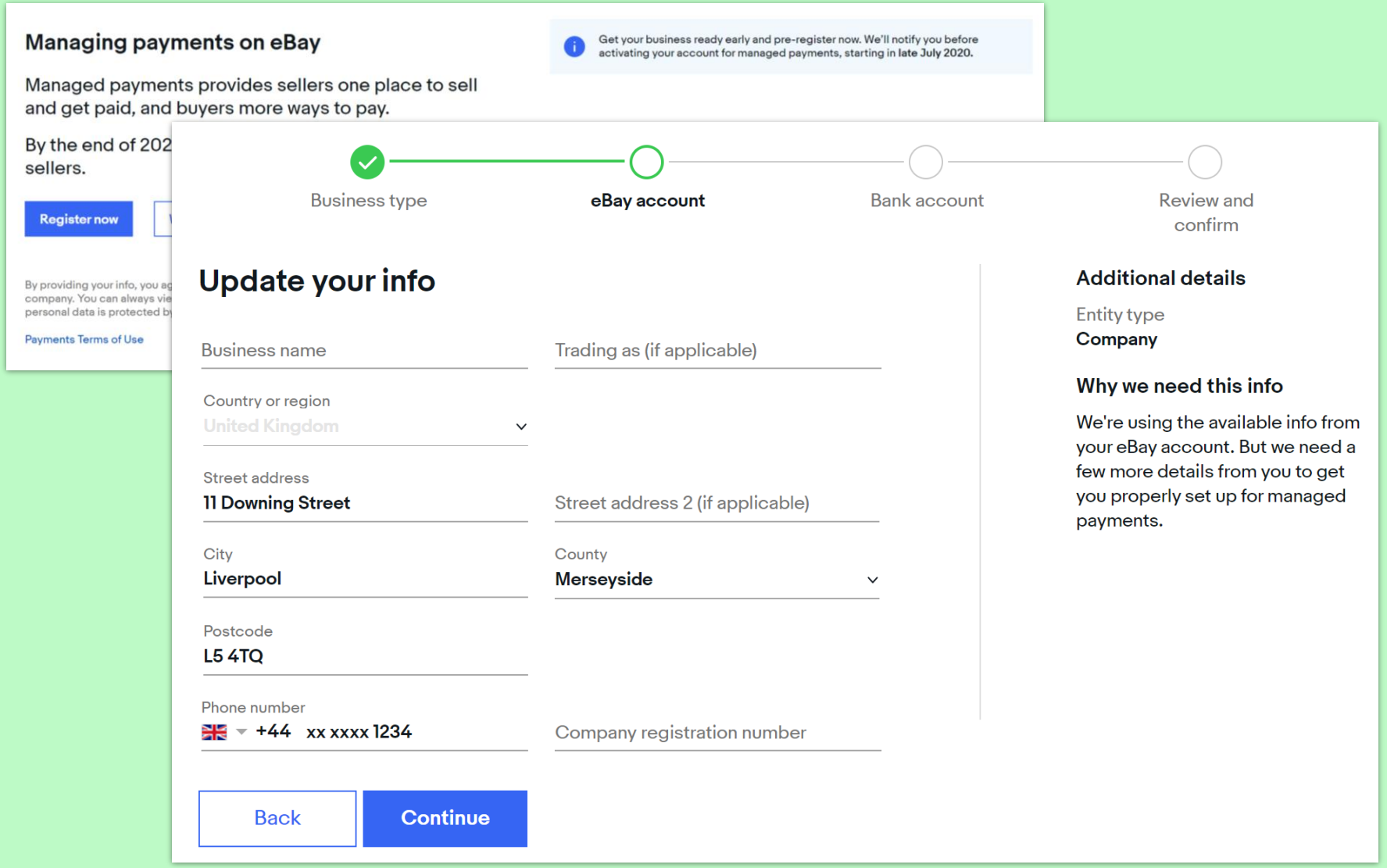
Onboarding status, program enrollment & KYC

Account API: Onboarding Status & Payments Program

Check if the seller is in Managed Payments

Check the seller's eligibility

Encourage them to complete registration



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Account API: Managed Payments Onboarding Status

GET
https://api.ebay.com/sell/account/v1/payments_program/EBAY_US/EBAY_PAYMENTS/onboarding

API consumers can:

- Check a seller's eligibility for Managed Payments
- Their current onboarding step
- Retrieve the URL to continue the flow on eBay

May

```
{
 "onboardingStatus": "ELIGIBLE_TO_ONBOARD",
 "steps": [
  {
    "name": "1. businessType",
    "status": "IN_PROGRESS",
    "webUrl": "https://ebay.com/validate-user"
  },
  {
    "name": "2. accountInfo",
    "status": "NOT_STARTED"
  },
  {
    "name": "3. payoutInfo",
    "status": "NOT_STARTED"
  },
  {
    "name": "4. review",
    "status": "NOT_STARTED"
  }
 ]
}
```


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Account API: Payments Program

May

```
GET
https://api.ebay.com/sell/account/v1/
payments_program/EBAY_US/EBAY_PAYMENTS
```


```
{
    "marketplaceId": "EBAY_US",
    "paymentProgramType": "EBAY_PAYMENTS",
    "status": "OPTED_IN",
    "wasPreviouslyOptedIn": "false"
}
```


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Account API: KYC

June

GET
https://api.ebay.com/sell/account/v1/kyc


```
{
  "kycChecks": [
     {
        "dataRequired": "COMPANY_DETAILS",
        "alert": "Update business info now.",
        "remedyUrl":"https://www.ebay.com/sellerhub",
        "dueDate": "2020-07-22T00:00:00.000Z",
        "detailMessage": "Please update your business
info by July 22, 2020 to get your account back in good
standing."
     },
     {
        "dataRequired": "BANK_DETAILS",
        "alert": "Upload bank document now.",
        "remedyUrl": "https://www.ebay.com/sellerhub",
        "dueDate": "2020-08-01T00:00:00.000Z",
        "detailMessage": "Please upload a bank document
by August 1, 2020 to get your account back in good
standing."
     }

  ]
}
```


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Listings & Business Policies

Changes in Listings & Business Policies for Managed Payments

Trading API & Inventory API
No value is required for Payment Method or PayPal payment address. Any data provided will be dropped.

Business Policies
No value is required for Payment Method or PayPal payment address. Any data provided or in existing policies will be dropped.

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Orders

Order details for purchased items

Order Payment Methods

The paymentMethod **field in the** getOrder **methods returns the payment method used by a buyer to pay for an order.**

Fulfillment API: getOrder

EBAY value will be returned for all orders where payment is made on the eBay platform. Other offline values may also be available.

Fulfillment API Designation	Description
EBAY	The buyer payment is managed by eBay, and payment can be considered complete from seller's perspective
CASHIER_CHECK	The buyer will pay with a cashier's check or money order offline
PERSONAL_CHECK	The buyer will pay with a personal check
CASH_ON_PICKUP	The buyer will pay with cash
EFT	The buyer will pay with an off-platform electronic funds transfer

Trading API: GetOrders

CheckoutStatus.PaymentMethod enum value will be CreditCard for managed payments orders or CCAccepted for orders paid with eBay Gift Card.

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Fulfillment API: Get Order

June

GET
https://api.ebay.com/sell/fulfillment/v1/order/1234567?fieldgroups=TAX_BREAKDOWN

Trading API getOrder **and** getItemTransactions **methods also return tax and recycling fee details.**


```
{
    "ebayCollectAndRemitTax": true,
    "pricingSummary": {
        ...
        "fee": {
            "value": "6.0",
            "currency": "USD"
        }
    },
    "lineItems": [
        {
            "lineItemId": "6319232829195",
            "taxes": [ {
                    "amount": {
                        "value": "24.33",
                        "currency": "USD"
                    },
                    "taxType": "STATE_SALES_TAX"
                },
                {
                    "amount": {
                        "value": "6.0",
                        "currency": "USD"
                    },
                    "taxType": "ELECTRONIC_RECYCLING_FEE"
                }],
            "ebayCollectAndRemitTaxes": [ {
                    "taxType": "STATE_SALES_TAX",
                    "amount": {
                        "value": "24.33",
                        "currency": "USD"
                    },
                    "collectionMethod": "NET"
                },
                {
                    "taxType": "ELECTRONIC_RECYCLING_FEE",
                    "amount": {
                        "value": "6.0",
                        "currency": "USD"
                    },
                    "collectionMethod": "NET"
                }],
        }
    ]
```


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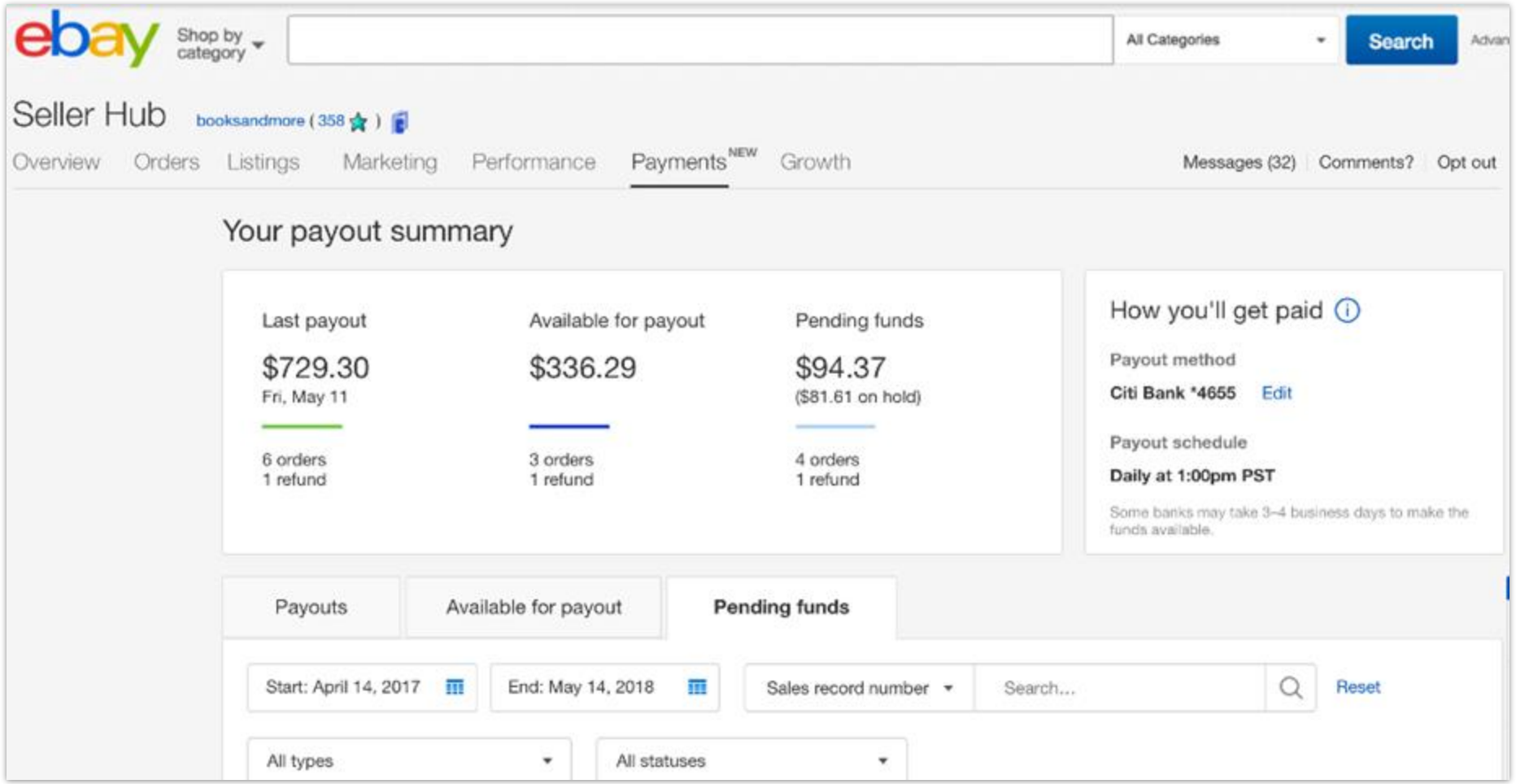
Finances API

Financial activity and fees

You Can Now Track Your Funds on eBay

Finances API enables sellers to get payout status and balances for financial and reconciliation operations.



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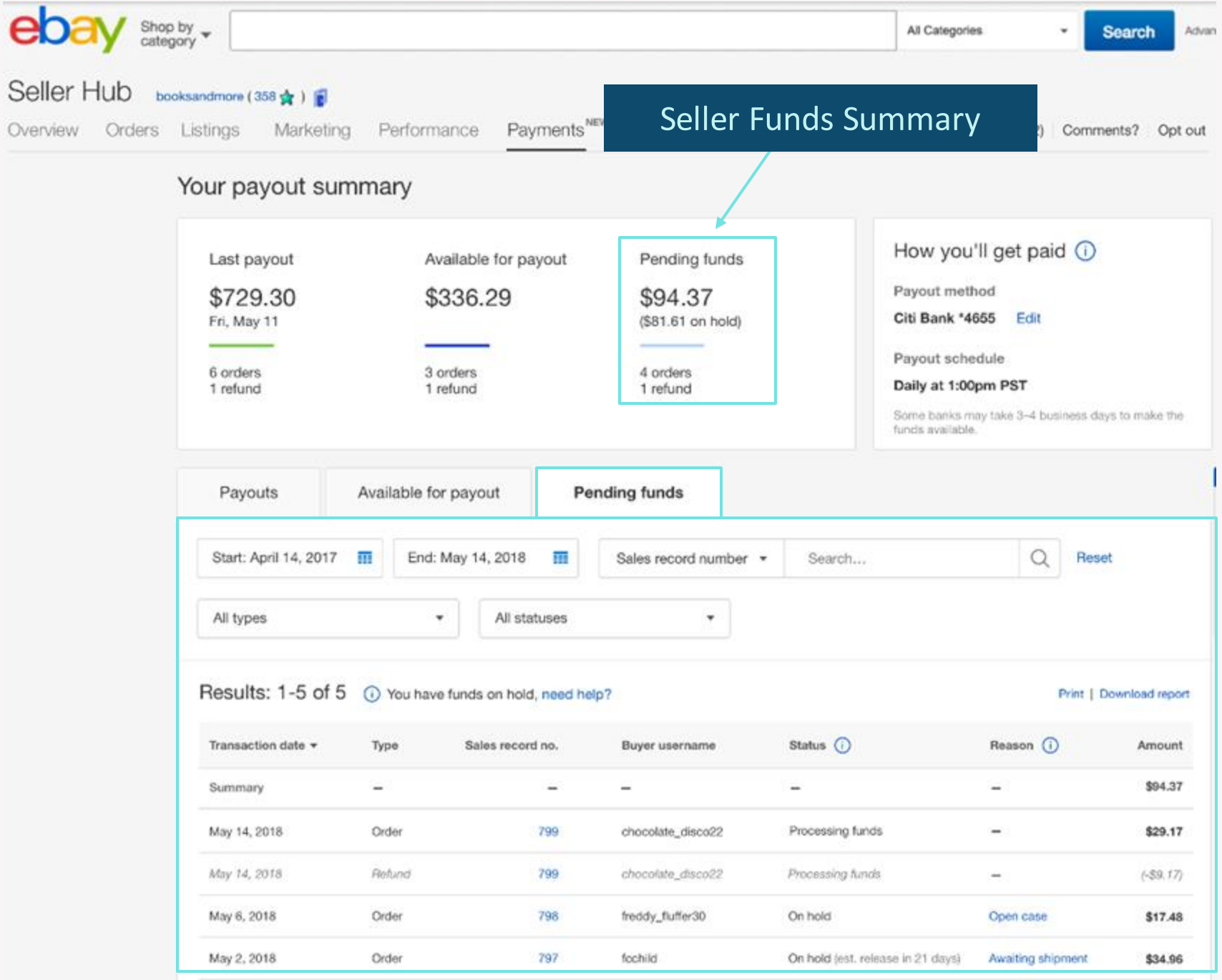
eBay Payout User Experience



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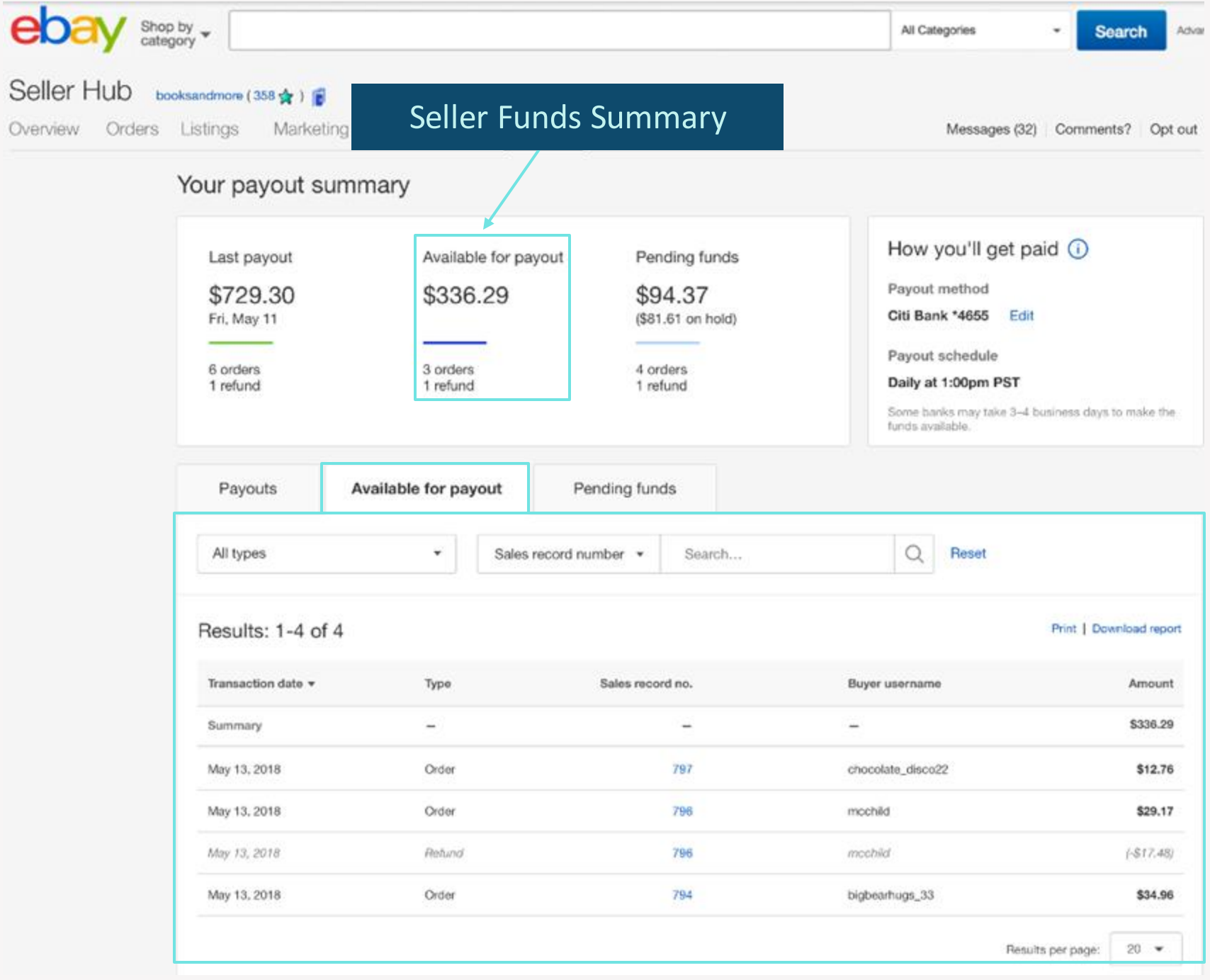
eBay Payout User Experience



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Finances API:
Get Seller Funds Summary

October 2019

```
GET
https://apiz.ebay.com/sell/finances/v1/
seller_funds_summary
```


```
{
    "totalFunds": {
        "value": "334.86",
        "currency": "USD"
    },
    "processingFunds": {
        "value": "198.6",
        "currency": "USD"
    },
    "availableFunds": {
        "value": "118.47",
        "currency": "USD"
    },
    "fundsOnHold": {
        "value": "17.79",
        "currency": "USD"
    }
}
```


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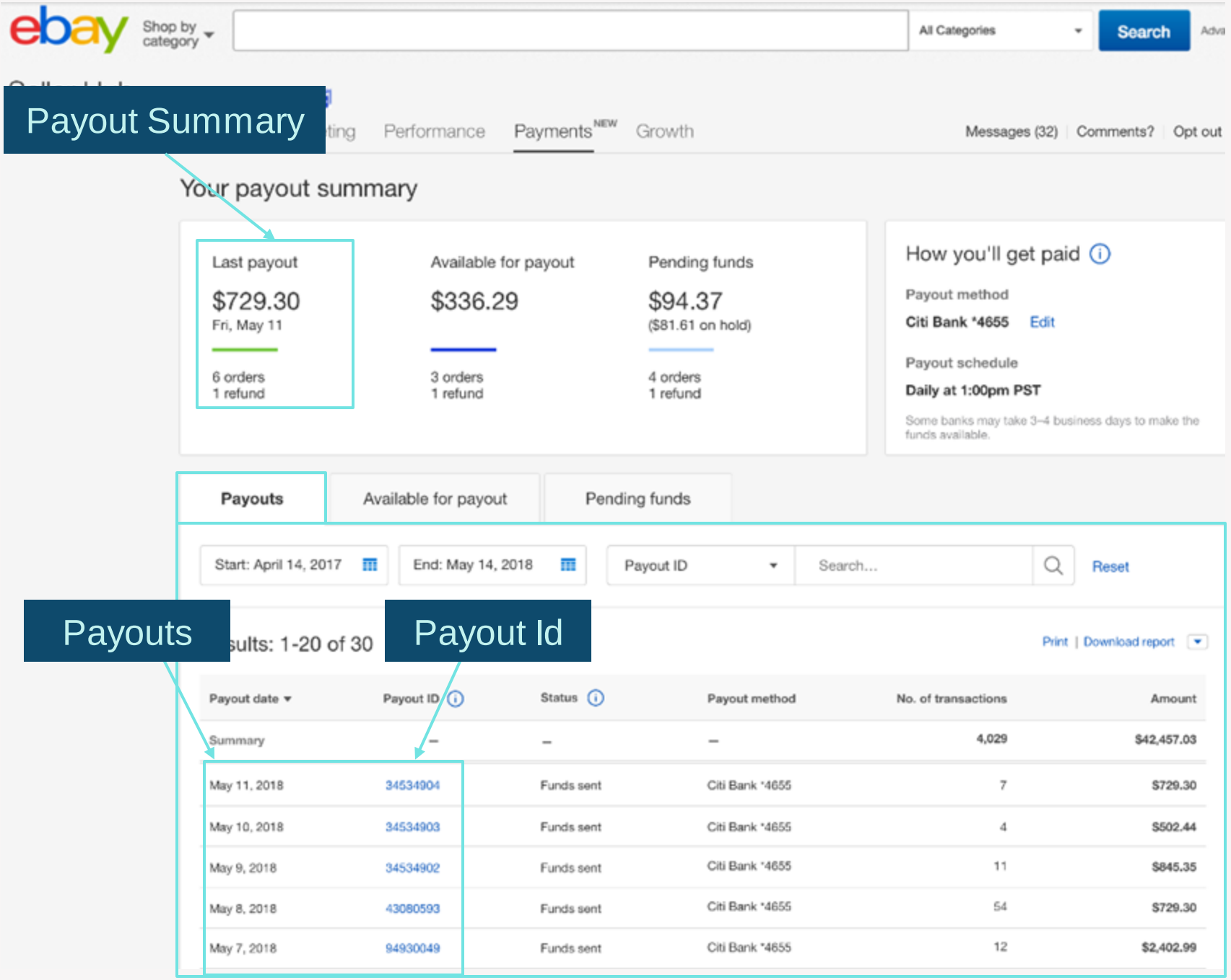
eBay Payout User Experience



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Finances API: Get Payout Summary

October 2019

Retrieve cumulative values for payouts in a particular state, or all states

```
GET
https://apiz.ebay.com/sell/finances/v1/
payout_summary
```

```
{
  {
    "payoutCount": 4,
    "transactionCount": 10,
    "amount": {
        "value": "467.9",
        "currency": "USD"
    }
}
```


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Finances API: Get Payouts

GET
https://apiz.ebay.com/sell/finances/v1/payout

October 2019


```
{
  "href": "https://apiz.ebay.com/sell/finances...",
  "limit": 20,
  "offset": 0,
  "payouts": [
    {
      "payoutId": "57777854584",
      "payoutStatus": "SUCCEEDED",
      "payoutStatusDescription": "Funds sent",
      "amount": {
         "value": "317.93",
         "currency": "USD"
      },
      "payoutDate": "2018-12-20T03:50:53.000Z",
      "transactionCount": 7,
      "payoutInstrument": {
          "instrumentType": "BankAccount",
          "nickname": "Chase",
          "accountLastFourDigits": ”1234"
      }
    }
    …
  ],
  "total": 10
}
```


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Finances API: Get Transactions

Retrieve one or monetary transactions. In this case, 'monetary transactions' include sales orders, buyer refunds, and seller credits, along with their status

GET
https://apiz.ebay.com/sell/finances/v1/transaction?filter=transactionType:{SALE}&filter=transactionStatus:{FUNDS_ON_HOLD}

October 2019


```
"transactions": [ {
  "transactionId": "200009081244-9734029010!",
      "orderId": "01-03955-36441",
      "salesRecordReference": "441",
      "buyer": {
          "username": "rrpbuyer2"
          },
      "transactionType": "SALE",
      "amount": {
          "value": "207",
          "currency": "USD"
          },
      "bookingEntry": "CREDIT",
      "transactionDate": "2018-11-09T02:42:14.000Z",
      "transactionStatus": "FUNDS_ON_HOLD"
       }, {
  "transactionId": "200009081244-9734028010!700822310",
      "orderId": "01-04966-46542",
      "salesRecordReference": "440",
      "buyer": {
          "username": "rrpbuyer2"
          },
      "transactionType": "SALE",
      "amount": {
          "value": "207",
          "currency": "USD"
          },
      "bookingEntry": "CREDIT",
      "transactionDate": "2018-11-09T02:38:40.000Z",
      "transactionStatus": "FUNDS_ON_HOLD"}]
```


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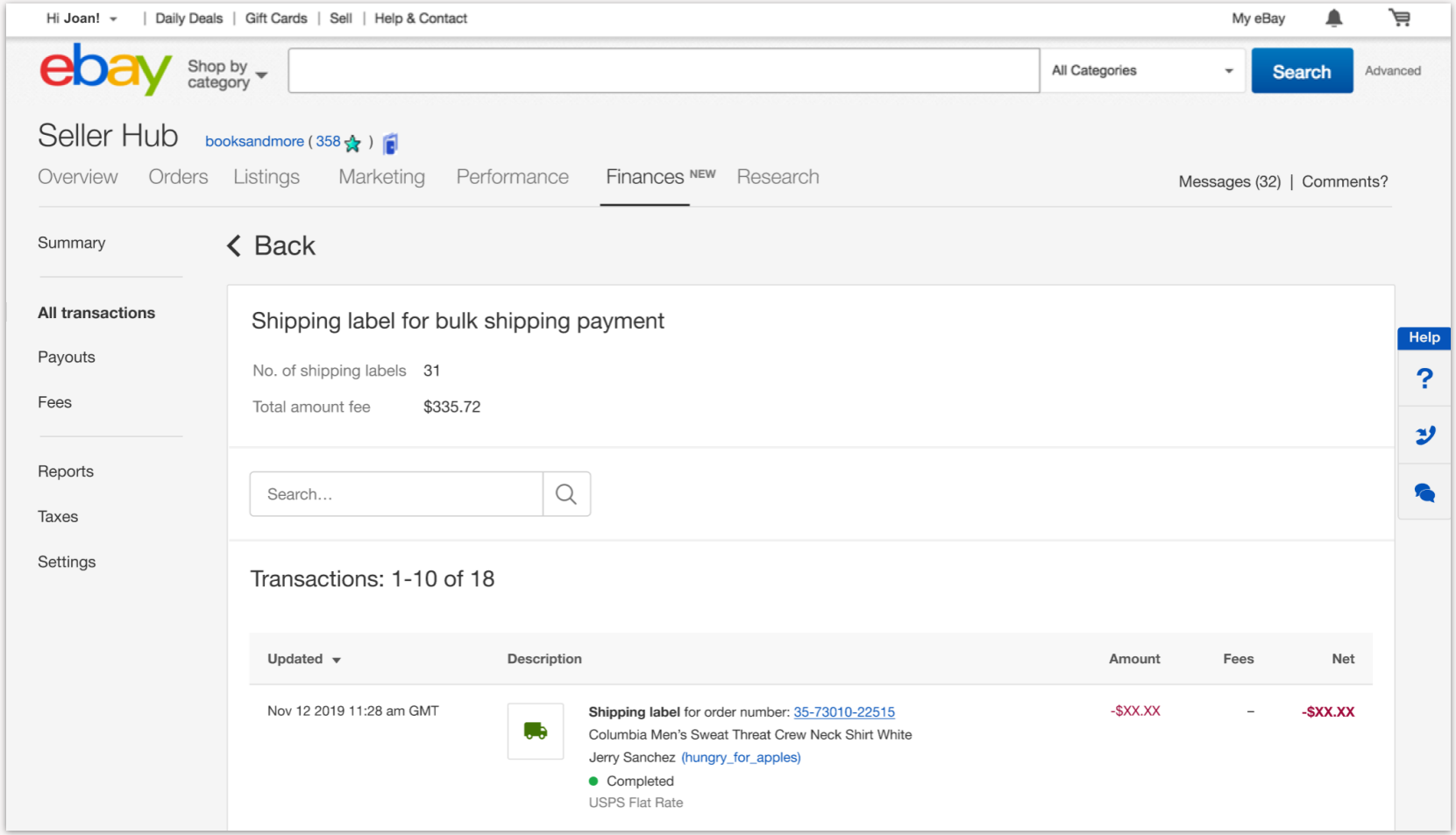
Support for Shipping Labels

eBay is billing sellers' accounts directly for eBay-generated shipping labels when the seller is in Managed Payments.

eBay shipping label fees are returned in the getTransactions **and** getTransactionSummary **methods**



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Finances API: Get Transactions (Shipping Labels)

GET
https://apiz.ebay.com/sell/finances/v1/transaction?filter=transactionType:{**SHIPPING_LABEL**}

February


```
{
   "href":      "https://apiz.ebay.com/finances/v1...",
   "limit": 20,
   "offset": 0,
   "transactions": [
     {
       "transactionId": "26-000-7350",
       "orderId": "07-00010-54953",
       "payoutId": "50077766689863",
       "salesRecordReference": "0",
       "buyer": {
          "username": "rrp_buyer1"
       },
       "transactionType": "SHIPPING_LABEL",
       "amount": {
          "value": "1.87",
          "currency": "USD"
       },
       "bookingEntry": "CREDIT",
       "transactionDate": "2020-02-10T07:51:10.000Z",
       "transactionStatus": "PAYOUT",
       "transactionMemo": "Refund - underpaid postage
dispute accepted"
     },
     ....
   ],
   "total": 16
}
```


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Finances API: Dispute Transactions

getTransactions **and** getTransactionSummary **methods now return dispute information when a dispute is initiated by the buyer through their payment provider**

The new **DISPUTE** value in the TransactionTypeEnum type can be used with the transactionType filter in a getTransactions or getTransactionSummary method to limit transaction type to payment disputes.

Value	Description
SALE	This enumeration value indicates that the monetary transaction type is an order purchase.
REFUND	This enumeration value indicates that the monetary transaction type is a buyer refund.
CREDIT	This enumeration value indicates that the monetary transaction type is a credit to the seller's account.
DISPUTE	This enumeration value indicates that the monetary transaction type involves a payment dispute between the buyer and seller.
SHIPPING_LABEL	This enumeration value indicates that the monetary transaction type involves eBay billing the seller for the purchase of an eBay shipping label. Note that the shipping label functionality will initially only be available to a select number of sellers.

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Finances API Fee Updates: New Fields

Field	Description
amount	Amount by which seller's virtual account balance is adjusted. For sellers with fees netted, fees are removed.
totalFeeBasisAmount	Amount paid to seller for order before eBay fees. Includes price discounts & shipping.
totalFeeAmount	Amount of fees paid to eBay at time of order.
orderLineItems	Order line item level specific fees paid to eBay at time of order.

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Finances API Fee Updates: Get Transactions

```
GET
https://apiz.ebay.com/sell/finances/v1/
transaction?filter=transactionType:
{SALE}&filter=transactionDate:
[2020-05-01T00:00:01.000Z..2020-05
10T00:00:01.000Z]
```

June

```
{
   "transactions": [
     {
       "transactionId": "200009081244-...",
       "orderId": "01-03955-1111",
       "salesRecordReference": "44",
       "buyer": {
          "username": "rrpbuyer2"
       },
       "transactionType": "SALE",
       "amount": {
          "value": “175",
          "currency": "USD"
       },
       "totalFeeBasisAmount": {
          "value": “200",
          "currency": "USD"
       },
       "totalFeeAmount": {
          "value": “25",
          "currency": "USD"
       },
       "bookingEntry": "CREDIT",
       "transactionDate": "2020-02-09T02:42:14.000Z",
       "transactionStatus": "FUNDS_ON_HOLD"
       "paymentsEntity": "eBay S.à r.l."
     },
     ...
   ],
   ...
}
```


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Finances API Fee Updates: Fee Types

The feeType **field in the** getTransaction **methods returns the fee type associated with the OrderLineItem**

Fee type	Description
BELOW_STANDARD_FEE	Fee for below standard performance
BELOW_STANDARD_SHIPPING_FEE	Fee on shipping for Below Standard performance
FINAL_VALUE_FEE_PER_ORDER	Fixed FVF for fee-netted sellers
FINAL_VALUE_FEE	Variable FVF for fee-netted sellers
INTERNATIONAL_FEE	Fee for cross-border orders
HIGH_ITEM_NOT_AS_DESCRIBED_FEE	Fee charged for buyer Significantly Not as Described claim
HIGH_ITEM_NOT_AS_DESCRIBED_SHIPPING_FEE	Fee charged on shipping for buyer Significantly Not as Described claim
OTHER_FEES	Any other fees assessed

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Finances API Fee Updates: Order Line Items

June

```
GET
https://apiz.ebay.com/sell/finances/v1/
transaction?filter=transactionType:{SALE}&
filter=transactionDate:
[2020-05-01T00:00:01.000Z..2020-05-
10T00:00:01.000Z]
```

‘orderLineItems’ = array of specific fees paid to eBay at time of order

```
{
   "transactions": [
     {
        ...
         "orderLineItems" : {
            "orderLineItemId" : "323438071240-0",
            "feeBasisAmount" : {
               "currency": "EUR",
               "value": "150"
            }
            "fees" : [
               {
                  "feeType" : "Final_Value_Fee",
                  "amount": {
                     "currency": "EUR",
                      "value": "15”
                   }
               },
               {
                  "feeType" :"Below_Standard_Fee",
                  "amount" : {
                     "currency": "EUR",
                     "value": "2“
                  }
               }
            },
            ...
        ],
        ...
}
```


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Trading API: GetAccount

```
<?xml version="1.0" encoding="utf-8"?>
<GetAccountRequest
   xmlns="urn:ebay:apis:eBLBaseComponents">
  ...
  <IncludeNettedEntries>boolean
  </IncludeNettedEntries>
  ...
</GetAccountRequest>
```

June

```
<?xml version="1.0" encoding="utf-8"?>
<GetAccountResponse xmlns="urn:ebay:apis:eBLBaseComponents">
  <AccountID>string</AccountID>
  <FeeNettingStatus></FeeNettingStatus>
  <AccountSummary>
    <NettedTransactionSummary>
      <TotalNettedChargeAmount currencyID="CurrencyCodeType">
        AmountType (double)
      </TotalNettedChargeAmount>
      <TotalNettedCreditAmount currencyID="CurrencyCodeType">
        AmountType (double)
      </TotalNettedCreditAmount>
    </NettedTransactionSummary>
  </AccountSummary>
  <AccountEntries>
    <AccountEntry>
      <DiscountDetail>
        <Discount>
          <DiscountType></DiscountType>
          <Amount currencyID="CurrencyCodeType">
            AmountType (double)
          </Amount>
        </Discount>
      </DiscountDetail>
      <Netted>boolean</Netted>
    </AccountEntry>
    ...
  </AccountEntries>
  ...
</GetAccountResponse >
```


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Post Transaction

Disputes, Refunds, Returns, Cancellations

Fulfillment API: Payment Disputes

For sellers to manage buyer-initiated payment disputes

Payment dispute detail includes

- Current status of payment dispute
- Amount of the payment dispute
- Reason the payment dispute was opened
- Order and line items associated with the payment dispute
- Seller response options if an action is currently required on the payment dispute
- Details on the results of the payment dispute if it has been closed
- Details on any evidence that was provided by the seller

Sellers respond by

- Accepting the payment dispute
- Contesting
- Adding evidence and uploading evidence files
- Updating evidence

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Fulfillment API: Get Payment Dispute

March

```
GET
https://api.ebay.com/sell/fulfillment/v1/
payment_dispute/7654321
```

```
{
   "paymentDisputeId": "7654321",
   "paymentDisputeStatus": "OPEN",
   "revision": 2,
   "reason": "FRAUD",
   "orderId": "22-00009-21",
   "buyerUsername": "ebaybuyer",
   "openDate": "2019-10-03T20:07:17.000Z",
   "respondByDate": "2019-10-09T06:59:59.000Z",
   "lineItems": [
      {
         "itemId": "300013704248",
         "lineItemId": "5712077022“
      }
   ],
   "amount": {
      "value": "250.0",
      "currency": "USD"
   },
   "sellerResponse": "SELLER_ACCEPT",
   "buyerProvided": {
       "note": "I have issue with the transaction"
   }
}
```


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Fulfillment API:
Contest Payment Dispute

March

```
POST
https://api.ebay.com/sell/fulfillment/v1/
payment_dispute/1234567/contest
```

```
{
   "revision": 1,
   "returnAddress": {
      "primaryPhone": {
         "number": "4081234567",
         "countryCode": "US"
      },
      "fullName": "Joe Smith",
      "addressLine1": ”2050 Hamilton Ave",
      "addressLine2": "Apt 77",
      "city": "Sunnyvale",
      "stateOrProvince": "CA",
      "postalCode": "94087-5527",
      "country": "US"
   }
}
```


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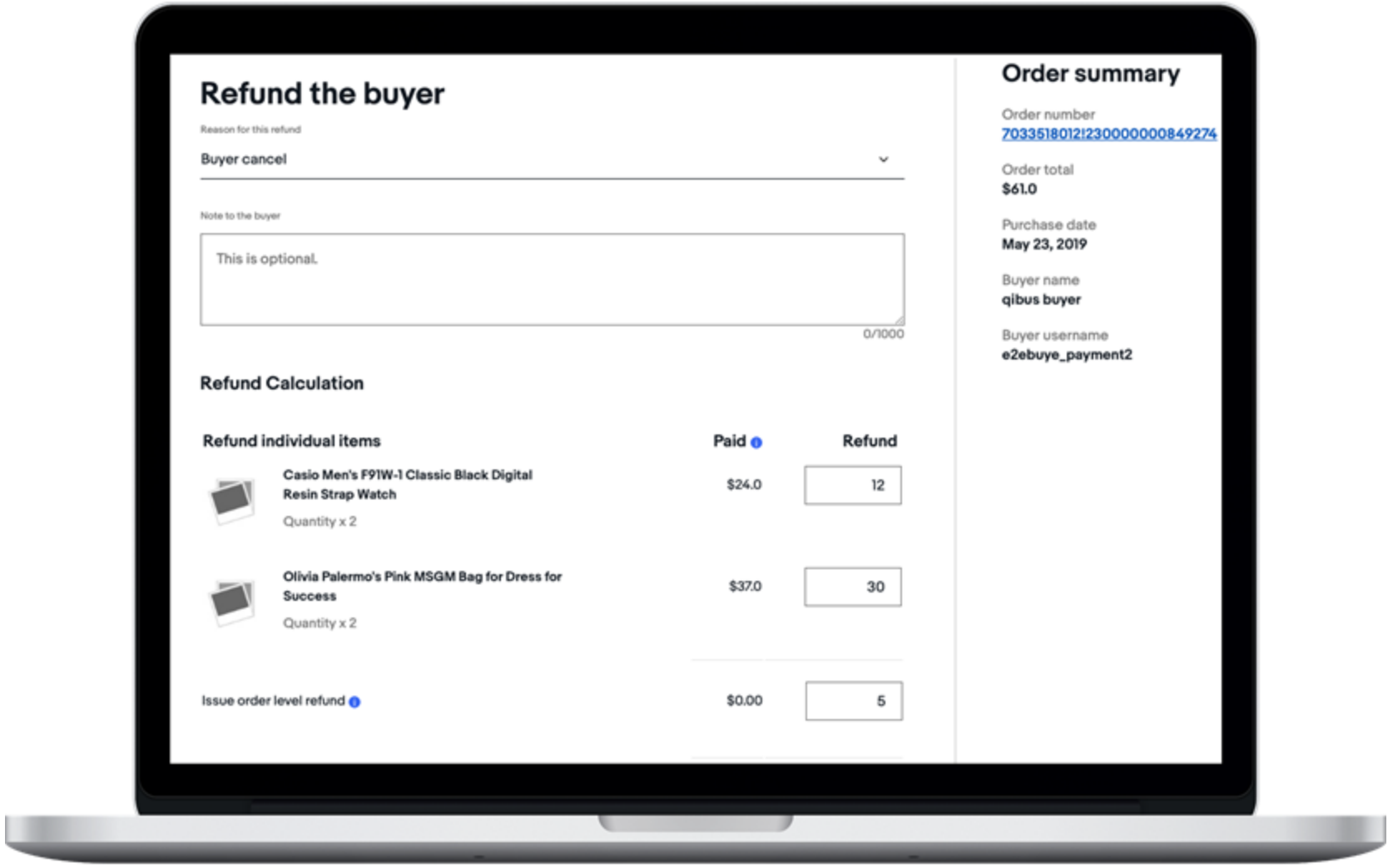
Fulfillment API: Seller Initiated Refunds



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Fulfillment API: Seller Initiated Refund

June 2019

POST
https://api.ebay.com/sell/fulfillment/v1/order/**{order_id}**/issue_refund

Request

```
{
    "orderLevelRefundAmount": {
        "value": "1.0",
        "currency": "USD"
    },
    "reasonForRefund": "BUYER_CANCEL",
    "comment": "Buyer changed mind and
     requested cancellation of order"
}
```

Response

```
{
    "refundId": "5000000453",
    "refundStatus": "PENDING"
}
```


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Post-Order API

All Post Order 1.0 features will be available for managed payment sellers.

Coming in July:

Refund summary with information on how the refund was funded

Ability to offer partial refunds via Post Order API when a buyer requests a return with the same eligibility rules as in 1.0

Coming post-July:

Support for converted refund and held amounts based on FX conversion rates for Active CBT transactions

Sell-side post order functionality as part of Fulfillment API

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Post-Order API: funding for refunds/returns

2019

```
GET
https://api.ebay.com/post-
order/v2/inquiry/{inquiryId}
```


```
"moneyMovementEntryList ": [
    {
      "date": {
           "value": "2020-04-13T20:54:00.823Z"
      },
      "amount": {
           "value": -24.0,
           "convertedFromValue": -24.0,
           "convertedFromCurrency": "USD",
           "currency": "USD"
      },
      "type": "REFUND",
      "fundingSource": {
           "type": "CREDIT_CARD",
           "brand": "VISA",
           "memo": "Last four digits is 0007"
      },
      "fundingStatus": "FUNDED",
      }
   ]
```


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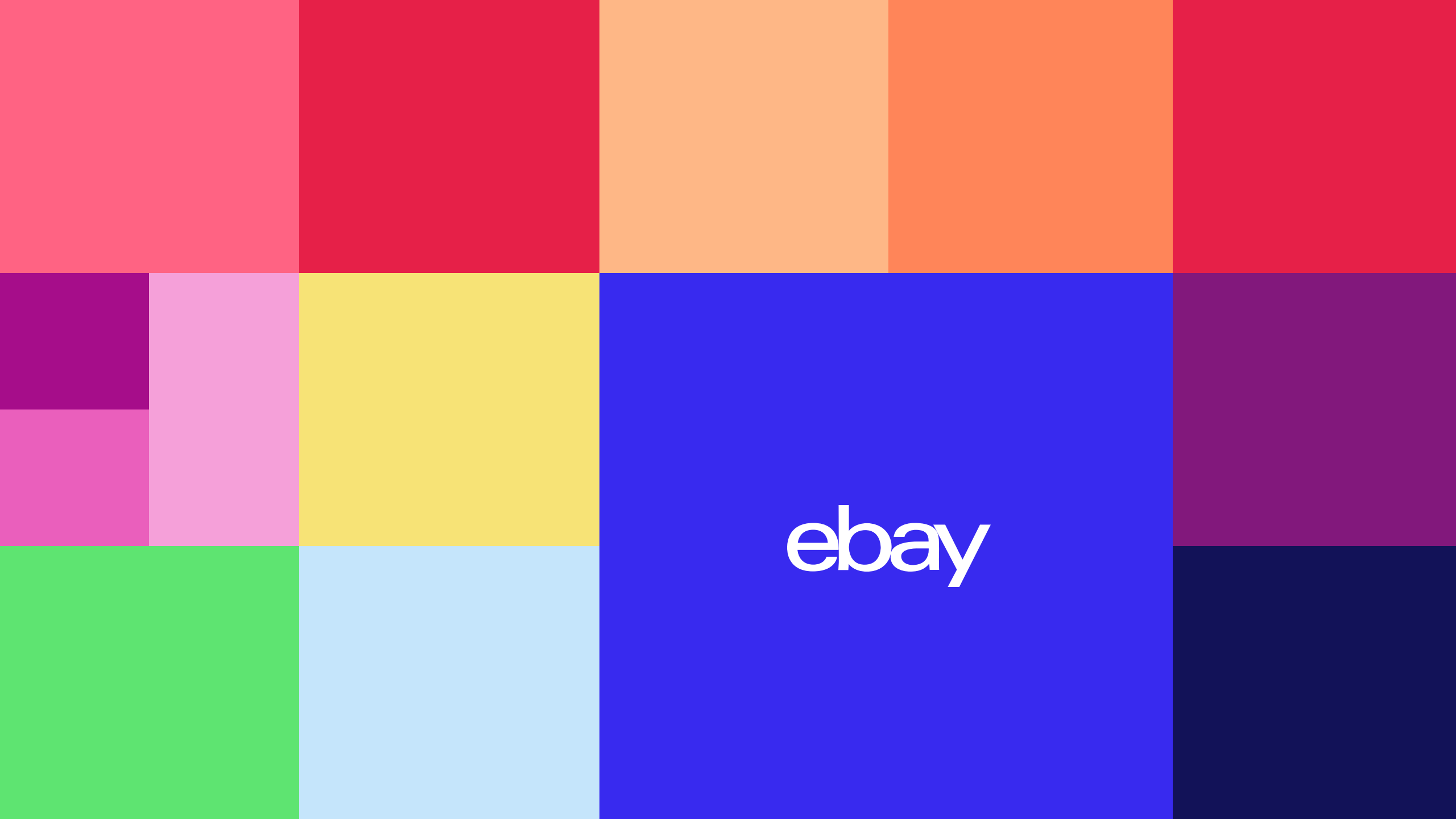
ebay